



To: Cabinet Member for Adult Services

Date: 5 October 2017

Subject: Adult Social Care Annual Report 2016-17 (Local Account)

1 Purpose of the Note

- 1.1 At its meeting on 13 September 2017 the Health and Social Care Scrutiny Board (5) considered the Adult Social Care Annual Report 2016-17 (Local Account). The purpose of this note is to provide feedback to the Cabinet Member for Adult Services on the outcomes of their discussion.

2 Recommendations

- 2.1 The Health and Social Care Scrutiny Board (5) did not make any additional recommendations to the Cabinet Member.

3 Information/Background

- 3.1 The Board complimented the report and presentation provided to them. They questioned officers on a number of issues and responses were provided. Matters raised included:
- What could the Board do to help to improve the system
 - Were there likely to be significant funding problems for adult social care in the future
 - The involvement of Councillors in the Care Quality Commission inspection process
 - An appreciation of the work behind the 80% retention rate for social workers
 - What could be done to improve the take up of self-assessments online
 - What could be done to reduce the small number of delayed transfers of care cases that were down to the City Council
 - A suggestion that the Annual Report should make mention of the significant reduction in funding down from £86m in 2011/12 to £74m in 2016/17
 - The lack of availability of data relating to reduces waiting lists and response times for assessments
 - Further information about short term respite care following discharge from hospital.

3.2 As a result of the issues raised, the Board identified a number of potential issues for future consideration by Scrutiny including:

- i) Delayed Transfers of Care
- ii) Improving Support – enablement approach for adults with disabilities
- iii) Improved Customer Service – reviewing the customer journey and expanding digital technologies
- iv) Improving the system – opportunities arising from the Better Care Fund and the Care Quality Commission local system.
- v) Improving Standards – quality assurance and workforce development
- vi) the Better Care Fund.

3.3 The Board did not make any recommendations to the Cabinet Member.

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